

Browser Support

In general, the most recent versions of the major browsers listed below are supported.

Unlisted browsers, while compatible with most of LightWork's technology may cause you to experience irregularities while using the software.

Mobile Devices

Android

Chrome
Firefox

iOS

Chrome
Firefox
Safari

Desktop Browsers

Windows

Chrome
Firefox
Edge

Mac

Chrome
Firefox
Safari

Server Recommendations (<300 employees)

Server (cannot be a domain controller)

Hard Drive Space – 15% available free space on all server drives should be available

| | |
|-----------------|---|
| Data | 10 GB |
| Web Application | 1 GB |
| Memory | 4-8 GB (50% free memory before installation) |
| CPU | Multi-core 2.6 GHz (<30% average utilization before installation) |
| Network | Gigabit Ethernet |

Server Recommendations (>300 employees)

Database Server (cannot be a domain controller)

Hard Drive Space – 15% available free space on all server drives should be available

| | |
|---------|--------------------|
| Data | 10 GB |
| Memory | 4-8 GB |
| CPU | 4+ cores, 2.4+ GHz |
| Network | Gigabit Ethernet |

Web/Application Server (cannot be a domain controller)

Hard Drive Space - 15% available free space on all server drives should be available

| | |
|---------|--------------------|
| Data | 5 GB |
| Memory | 4+ GB |
| CPU | 4+ cores, 2.4+ GHz |
| Network | Gigabit Ethernet |

Common Installation Prerequisites

LightWork should be housed on the same local area network as the HR/Payroll Solution with which it is integrated

Microsoft SQL Server 2016 Express with Management Studio/Tools (or higher)**

Microsoft Windows Server 2008R2 (or higher)

Microsoft IIS 7+

.NET 4.6.2 Full Installation (Client Profile not supported)

Additional Helpful Tools

Microsoft WebDeploy 2.0+

Employee Photo Guidelines

Photos with head and top of shoulders are recommended for best viewing.

| | |
|------------------------|--|
| Recommended file type | .png or .jpg |
| Recommended image size | 80x100 px (pictures automatically resized for user presentation) |
| Recommended resolution | 72 dpi |

References

** Microsoft SQL Server Express editions, while supported, limit the database size, memory/CPU usage, and management tools available as part of the MS SQL product. Your LightWork database does not require the missing management tools to function but does require SQL Server Management Studio to be installed along with the server. Depending on your external HRMS system, a 32 bit version of SQL may be recommended for compatibility with data drivers to integrate with your LightWork software.